



COUNTY OF SAN BERNARDINO
STANDARD PRACTICE

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DEPARTMENT

BEHAVIORAL HEALTH

SUBJECT

MISSION AND GOALS – DEPARTMENT
OF BEHAVIORAL HEALTH

APPROVED

James McReynolds

James McReynolds, Director

I. MISSION STATEMENT

The San Bernardino County Department of Behavioral Health will provide a comprehensive, culturally competent, and cost effective single system of care to residents from all regions of the County, in need of behavioral health services.

II. DEPARTMENT GOALS

Activities of the Department of Behavioral Health are intended:

1. To provide effective and appropriate behavioral health treatment services to adults who are experiencing a significant impairment or significant deterioration in an important area of life functioning, or in children, the probability that the child will not progress developmentally as individually appropriate;
2. To assist those individuals with serious and persistent mental illnesses to lead independent and functional lives consistent with their abilities and desires;
3. To deliver individualized services in a manner which preserves human dignity, protects patients' rights, respects cultural diversity, and empowers clients;
4. To manage fiscal resources and direct program activities with methods to maximize cost-effectiveness and preserve quality care serving as many different individuals as possible with the most effective services available;
5. To offer a comprehensive system of residential treatment services to children, adolescents, adults, and older adults, using the least restrictive and most normative environment appropriate for their needs;
6. To offer all regions of the County a comprehensive network of community-based and family focused treatment services, providing early intervention to preserve the family unit, and using inpatient resources as a last resort;
7. To develop vocational and independent living resources for those individuals with serious and persistent mental illness;
8. To embrace cultural and ethnicity as central issues in Departmental policy making, program planning, program evaluation, personnel practices, and the delivery of services as outlined in the Department's Cultural Competency Plan;

9. To encourage a working partnership between clients, their families, department staff, volunteers, and community resources to promote community living options, social support activities, self-help groups, and family support groups;
10. To develop a supportive work environment utilizing sound business principles that promote creativity, innovation, and efficiency, while maintaining prudent fiscal controls which maximize revenues, limit administrative overhead, and operate within available Federal, State and County funding allocations and legal mandates.

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